

The Impact of your Donations



Approximately £375 donation will provide support from the School Hardship Worker to a family in crisis. Project Cost: £30,000 each year

Since January 2024, **119** families have been seen

Advice issues have covered:

• Benefits/Tax Credits/Universal credit	215
• Housing	78
• Domestic abuse and violence/hate crimes	41
• Education	39
• Debt	36
• Referral to Foodbanks and other charities	31
• Health & Community Care	28
• Relationships/family/divorce	23
• Employment	21
• Immigration & asylum	2

Income gained or money saved for these 119 families is more than £272,000

Case Study 1:

A single parent with little local support was struggling financially after losing their job. The client is now mentally back on track and is no longer struggling financially. The help has removed the immediate stress and was moved to tears with the results achieved.

Case Study 2

A family was finding themselves living in arrears at the end of each month. This resulted in escalating credit card debt, food being purchased on store card credit, mounting utility bill debts. The family was reliant on the Foodbank. The adviser worked with the client to prepare a monthly budgeting plan. The family is no longer reliant on the Foodbank, has their debt repayments under control and their money lasts through the month; their bills have reduced by switching tariffs and they are coping much better.

Case Study 3

The client came to the adviser for support and signposting for an issue with her children. The client was facing a life change that they were receiving day-to-day support for, however they struggled to open up about their disabilities at first. The disability meant that they could no longer carry out normal daily tasks for their children, which included taking them to school. The adviser researched local services that could help with this issue and informed the client of the process in which they could access safe alternative travel to school. The client is now extremely happy that the worry of how their young children would be able to travel to school has been sorted out.

STARF had been regularly donating **£1000 - £2000 per term** to each school to help families in crisis. Since the introduction of the School Hardship Worker, families are taking control of their finances and asking for **less and in some cases no financial** help.

This is a joint project between STARF, Foodbank and Citizens Advice New Forest. If you would like to help support families in crisis, you can donate through our website – every pound you give goes directly to support families